

The Recruitment Org is dedicated to excellence in serving our clients and stakeholders by delivering superior products and services that meet and even surpass expectations.

Recognizing the value of quality, we are deeply committed to continual enhancement and have instituted a Quality Management System to provide a structured approach for the ongoing assessment and improvement of our quality standards.

To uphold and exceed quality expectations, we have implemented comprehensive policies and practices, including:

- Systematic collection and analysis of customer feedback to gauge satisfaction,
- A robust corrective and preventative action system to address and mitigate issues promptly,
- Rigorous selection criteria and performance monitoring for our supply chain to ensure quality consistency,
- Ongoing employee training and development programs to foster a skilled workforce,
- Regular audits of our processes to maintain and improve our quality standards,
- Establishment of measurable quality objectives that mirror our business goals,
- Management's review of audit findings, customer feedback, and any complaints to continually refine our quality approach.

Our Quality Management System is reviewed consistently to ensure its effectiveness and is accessible to all employees, underscoring our belief that quality assurance is a collective responsibility. While management holds the ultimate accountability for quality, every employee is encouraged to take ownership of their role in maintaining our high standards, ensuring quality is intrinsic to our entire operation.

This policy is in effect for all The Recruitment Org branded operations in our regions of operation.